

ElipServices™

Managed IT Services for Small to Mid-Size Businesses

Are you confident your business is adequately protected against Internet security threats? Do you have a way to segment sensitive data to only select employees? Do you have an automated disaster recovery plan in place? Do you have a secure way to work from home without risking a data breach? Are you confident your company's internal skills are sufficient, and that you are optimally managing each of these programs?

If the answer to any of these questions is "no", now is the time to do something about it!

Introducing ElipServices™, an innovative managed service offering that comprises multiple security, disaster recovery and network performance functionality. Now available in the US, ElipServices were created for smaller businesses, remote users or branch offices of larger companies lacking the necessary IT resources. Easy to install with no upfront equipment costs, no other service provider delivers this many managed services for a price that is this low. Sign up is easy, backups are automatic and our trained technicians will ensure your installation will be smooth and effortless.



Included IT Services:

- **Remote File Server Backup** – Offsite, automatic nightly back up of your files within a secure data center
- **Site-to-site VPN** – Secure communications between offices
- **Remote Access VPN** – Securely work from home, as if you were in the office
- **Firewall** – Managed service includes 24x7 support
- **Secure WiFi** – Wireless Internet access throughout the office
- **Print Server** – Convert USB printers into networked devices
- **Shared Storage** – Share files on a network drive without a dedicated server; set up user permissions to limit access by file by user
- **Network Performance Tuning** – Combine data, voice and video through a single Internet access line without compromising performance

Benefits:

- ElipServices are offered as a managed service – no upfront equipment costs
- IT services become a predictable, easily budgeted monthly expense
- Dedicated technical support team available 24x7
- System design provides real-time visibility by tech support into your network environment, enabling rapid diagnosis of service disruptions
- Easy installation – plug and play design means minimal disruptions during installation; highly proficient technicians are available if needed
- No equipment obsolescence – new services will be available without incremental capital expenditures

ElipSwitch™ Appliance Specifications:

Wireless Access (WiFi)	IEEE 802.11b, 802.11g Channels 1-11 (US, Canada) Channels 1-13 (Europe, Japan)
Wireless Security Security features	WPA, WEP, Wireless MAC filtering; Encryption: TKIP, AES Stateful Packet Inspection (SPI) Firewall Denial of Service (DoS) prevention Application Level Gateway (ALGs); DMZ Host
Firewall	Rules: accept, reject and drop for LAN and WAN Direction connection: LAN→WAN or WAN→LAN Scheduler: When and how long rules will take action
UPnP	Supported
Network mapping	Visualizes all connected devices such as printers, computers and hard disks
DNS	DNS relay & server
DHCP	DHCP client; DHCP server with NAT support
File server	Supports external USB hard drive to share with LAN users
Remote backup	Backup of file server shared hard drive to Forval data center supported with optional service
Print server	Supports sharing of USB printers with LAN users (multifunction printers excluded)
Management	Web interface for local or remote configuration (can be hidden from end user); TR-069 provisioning protocol supported; Remote management and configuration capabilities by Forval data center technicians; Events are logged to data center for monitoring and analysis; Automatic or manual firmware updates from remote server; Languages: Japanese, English
Easy Client Configuration Application (ECCA)	Automatic file server detection (shared hard drives), automatically map/mount network shared drives to local computer Automatically detect shared printers, install/setup network printers on local computer

About Forval

Forval Corporation is a publicly traded company founded in 1980, headquartered in Tokyo. Specializing in telephony and IT services, Forval has over 150,000 customers with sales approaching half a billion dollars. Forval International is a Newport Beach, California, division of Forval Corporation. Established as a managed services provider to launch ElipServices™ within the North American market, Forval International will expand Forval Corporation's global footprint. To learn more, please go to www.ElipServices.com.



The ElipSwitch™ enables smooth delivery of managed IT ElipServices™ for small to mid-sized businesses.